

GOLDEN CORRAL MIT TRAINING DEVICE REQUIREMENTS

FEBRUARY 10, 2023



Basic Equipment Requirements for CBT Devices and devices for use in the MIT Program

	Laptop	Tablet	iPad*
Type of Device	Variety – Windows OS	Windows or Chromebook	iPad 4, 5, Air 1 & 2, Pro, Mini 3 & 4
Screen Size/ Display	13 – 15 inches Minimum 1366 X 768 pixels per inch (ppi)	Minimum 10”; Minimum 1280 X 800 pixels per inch (ppi)	Minimum 10.2”
Touch Screen	Not needed	Yes	Yes
Keyboard	Keyboard Included	Strongly Suggest	Strongly Suggest
Internal Memory	128GB minimum	1.5GB RAM; 16GB ROM minimum	16GB minimum
Browsers	Google Chrome (latest version)	Google Chrome (latest version)	Safari (latest version)
Operating System	Windows 10	Windows 10	iOS (latest version)
CPU	1.5 GHz Intel Core/Pentium or better	1.2 GHz Quad-Core Processor or better	A7X Chip
Battery	Minimum of 10 hours Internet time	Minimum of 10 hours Internet time	Minimum of 10 hours Internet time
Internal Sims/Internet Card	Must have Internet Access 24/7	Must have Internet Access 24/7	Must have Internet Access 24/7
Networking	802.11 wireless (WIFI), Bluetooth	802.11 wireless (WIFI), Bluetooth	802.11 wireless (WIFI), Bluetooth
Camera	Optional	Optional	Optional
Audio	<ul style="list-style-type: none"> Stereo speakers Combo headphone/microphone jack 	<ul style="list-style-type: none"> Stereo speakers Combo headphone/microphon ejack 	<ul style="list-style-type: none"> Stereo speakers, Combo headphone/microphone jack
Video	Internal Camera and Microphone	Internal Camera and Microphone	Internal Camera and Microphone

Non-Recommended Devices

- Android Tablets
- Chromebooks, Kindle Fire, or any browser-based device that does not have the ability to download programs

Software to Load:

Adobe Reader
JoinMe.com (A method to connect for assistance)

Sites to Connect to:

TalentLink (eLearning Center)
GC Portal
GC Recipe Viewer

MIT Program Links: <http://apps2010.goldencorral.net/traininglinks/>

*There is a known issue with taking eLearning courses using Apple products (iPads/iPhones) where the user gets an error saying they can only have one course open up at the time. Please see the Helpful Hints using an iPad for Training document for more information.

GOLDEN CORRAL MIT TRAINING DEVICE REQUIREMENTS

FEBRUARY 10, 2023



DiscoverLink Recommendations and Requirements for Training Devices

Desktops & Laptops

Device	Operating System	Browser	
		Recommended	Tested
Windows	Windows 10	Chrome	Edge & Firefox
Mac	Mojave (10.14)	Safari	Chrome & Firefox
	High Sierra (10.13)	Safari	Chrome & Firefox

Tablets

Device	Operating System	Browser	
		Recommended	Tested
Windows Tablets	Windows 10	Edge & IE	Chrome
iPad 4, 5, Air 1 & 2, Pro, Mini 3 & 4	iOS (current)	Safari	Chrome
	iOS (one back)	Safari	Chrome
Chromebook	Chrome (current)	Chrome	Chrome
Android Tablet	Not Recommended		

****Golden Corral's Training Department highly recommends that you purchase a desktop or laptop for your CBT and MIT training device needs. Please ensure that the training device that you purchase for your CBT has the Operating System required and that you are using the recommended browsers for all eLearning courses, exams, quizzes, graded activities, and finals taken on the eLearning Center. Please ensure that your device is running the latest operating system and that your browser has been updated to the latest version.**

Smart Phones

We do not recommend taking e-learning courses on smart phones. While the courses are expected to run successfully (with the exception of the known issues with Apple devices), the learning experience is degraded by the reduced screen size.

Allowing Cookies on CBT or MIT eLearning Devices

Confirm the device settings by following the Technical Requirements listed above (in the *General Requirements and Notes* as well as the *DiscoverLink Recommendations and Requirements for Training Devices*. Pay close attention to the type of device, Operating System, minimum requirements, and browser being used. Specifically related to exams: "You must enable cookies to preserve exam responses and scores in the case of an internet interruption."

Review the notes in the Exams Safeguarded from Internet Interruptions section above and confirm that cookies are enabled on your device to ensure that the exam responses will be safeguarded/saved in case of Internet interruption during a quiz or Final.

GOLDEN CORRAL MIT TRAINING DEVICE REQUIREMENTS

FEBRUARY 10, 2023



General Requirements and Notes	
General	<ul style="list-style-type: none"> • Audio: Most courses have audio components. An audio card and speakers (internal or external) are required. • Input: Keyboard and mouse, touch screen monitor, or touch screen tablet.
Bandwidth	<ul style="list-style-type: none"> • Recommended minimum: 256kbps download & 128kbps upload. • Shared Connections: Be aware that shared networks may drop speed during peak periods. Test speed at various times of day and make sure it is better than the recommended minimum. • Check your bandwidth speed at http://www.speedtest.net or similar testing site.
Browser Settings	<ul style="list-style-type: none"> • Change browser settings to “allow pop ups” on your campus website because courses play in, and record completions from, a pop-up window. • You must enable cookies to preserve exam responses and scores in the case of an internet interruption.
Exam Safeguarded from Internet Disruptions	<ul style="list-style-type: none"> • We know there can be internet disruptions at times, and we designed a method of processing exam responses and scoring to minimize the impact. Exam responses are held and submitted all at once at the end of the exam rather than as each question is answered. This improves reliability of exam grading by minimizing the opportunity for internet disruptions to cause answer submissions to fail. • In addition, we created a cookie to safeguard exam responses when there is an interruption. In the event of an interruption, the cookie is activated when the connection is restored and the impacted learner logs out and logs back in again. This means that a simple log out/log in can restore exam results that might have been otherwise lost. • NOTE: Exam responses will NOT be stored unless the device has cookies enabled. Please see the instructions below for ensuring that cookies are enabled on your device.
Browser & Device Support	<ul style="list-style-type: none"> • Based on DiscoverLink’s decade-plus experience deploying eLearning solutions in restaurants, they have found Windows desktops and laptops to be the most reliable and durable eLearning platforms. • Please see the list of Devices, Operating Systems, and Browsers recommended by DiscoverLink.

****As a reminder, it is a PCI security violation to have Co-workers do eLearning training on the BOC computers. Although MITs or CAMs can use the BOC with written permission, we highly recommend that all training is done on your CBT device (for CAMs) or the dedicated MIT device for your Manager Candidates.**