

Getting the word out about your GC On the Go program can be a challenge. But when you put your Coordinator in charge of creating a coordinated, consistent, and effective marketing approach, you will see your GC On the Go sales soar!

Follow these 10 guidelines for working with your Coordinator to ensure a program that continues to build and drive sales.



- 1. Hire the right person with a great attitude and work ethic to be your Coordinator.
- 2. On the Go business relies on relationships and the building of repeat sales. Hire a sales person!
- 3. Mentor your Coordinator. Having a trained and dedicated employee you trust to represent you will give you a professional presence in the community.
- 4. Understand the power of "chit chat," networking, and building relationships. Make sure the Coordinator knows that this is a big part of the job!
- 5. Trust your Coordinator to represent your business and go out and build relationships with new customers.
- 6. You don't have time to run the program, but your Coordinator does. Let the Coordinator run with it!
- 7. Hand off control of the program to the Coordinator. Empower them with the tools to make it work, such as free offers to win back unhappy customers.
- 8. Invest in your Coordinator and their time.
- 9. Communicate the role of the Coordinator to the entire team, and ask for their help in selling the program.
- 10. Watch the program build sales!

What is the impact of hiring the **wrong** person? If your customers consistently have a bad experience due to an employee with a bad attitude, it can seriously hamper your program.