

## **Restaurant Operations Improvement Process (ROIP) Workbook Questions**

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1. The Restaurant Operations Improvement Process (ROIP) provides Golden Corral with \_\_\_\_\_.
2. What is the “ultimate goal” of the ROIP and how is it realized?
3. What does the team evaluate during Systems Day?
4. What does Golden Corral use to better meet and exceed local health department HACCP requirements?

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5. Name all 11 of the Golden Corral systems evaluated on a Systems Day. List them by category.
  6. What is the FOR and how long does it take to complete?
  7. What are the two key focus areas of the Short Operations Review?