

Virtual Train the Trainer – Frequently Asked Questions

1. What is the cost of the Virtual Train the Trainer class?

The cost of the Virtual TTT class is approximately \$150. This covers the TTT kit (which includes the MIT Workbook, and the Training Manager Resource Handbook) and 2 Manager shirts embroidered with "Training Manager" (upon successful completion of the class), and the associated shipping charges. These charges will be charged to your franchise entity in 2 invoices - the first for the TTT kit and shipping and a second invoice at the completion of the class to cover additional class fees, including your Training Manager shirts and shipping.

As part of the prerequisites for the Virtual TTT classes, we do require the Manager to become a ServSafe Proctor. We give them the instructions on obtaining that certification in the Training Manager Resource Handbook. There is a modest cost to the Manager to obtain this certification.

2. How do I enroll in a Virtual TTT class?

Contact your FBC who will enroll you in the TTT class of your choice and order your TTT kit, which will ship to your store (unless you provide an alternate mailing address.)

3. Who is eligible to take the Virtual Train the Trainer classes?

Certified Managers in good standing with Golden Corral as determined by your FBC.

4. Why do I need to be in a quiet location?

In order to be able to fully participate in the Virtual TTT sessions with your video on, we request that you attend the session outside of the restaurant setting if at all possible. This way, you can concentrate on the material being presented and participate in the discussion.

5. Why do I need to have my camera on during the class?

By using video during our classes, we are simulating a live, classroom experience as closely as possible. Also, to ensure that all participants are fully engaged and participating in the sessions at all times, we do require that you join the session with a video enabled device and keep your video on during the classes.

6. What are the prerequisites for taking the Virtual TTT classes?

All Virtual TTT participants are required to take several eLearning Courses on the eLearning Center in the "Train the Trainer Prerequisites" Learning Program (assigned after they are registered for a class.) In addition, Virtual TTT participants are required to obtain their ServSafe Proctor Certificate. Information on both of these is included in the Training Manager Resource Handbook, which is part of the TTT Kit.

NOTE: Participants who do not complete the prerequisites by the scheduled due date prior to session 1 will not be allowed to attend the class and will need to reschedule for a future class.

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7. What homework is required for the Virtual TTT classes?

There are three homework assignments due during the class. They are due prior to sessions 2, 3, and 4. They cover the MIT Workbook (Tier 1 and Tier 2) and Writing Candidate Assessments.

8. How long are the Virtual Train the Trainer classes?

There are 4 sessions in each class. Each session is approximately 2 hours long.

9. How can my store become a training location?

Once you become a Certified Training Manager, work with your FBC to obtain your Training Store Accreditation. The application to be considered a training store and the Accreditation Form can be found here: <https://gcmitresources.com/tmresources/>.